

Installing Intelligent Query® and IQ Access® for Windows

This application note describes how to install the IQ for Windows software on a Windows 95 or Windows NT computer.

This application note applies to the following releases of host software:

- *ProHelp® Millennium, Release 3.00 or later*
- *ProHelp® Millennium, Release 2.7x, 2.8x or later*
- *ProHelp® Millennium, Release 2.6x or later (See Section 3)*

1. Caution

These instructions are for a NEW installation of IQ for Windows. Executing these procedures on an existing installation of IQ may result in a loss of data. In particular, existing procedures will be lost.

2. Pre-Installation Steps

Before starting the installation process, please ensure the following:

- Determine the TCP/IP address and name of the ProHelp® Millennium host computer. To do this, execute the following commands in a terminal window on the ProHelp® Millennium host computer:

<code>uname -a</code>	This command will display the computer name.
<code>cat /etc/hosts</code>	This command will display all the TCP/IP addresses and computer names in the host table on ProHelp® Millennium.

Make a note of the TCP/IP address and host name of the ProHelp® Millennium host computer.

- The client computer must be able to **ping** the ProHelp® Millennium host computer by name (e.g. mat1) in order for the software to operate.

For Windows 95, the `c:\windows\hosts` file must be set up properly with the TCP/IP address and computer name of the ProHelp® Millennium host computer.

For Windows NT, the `C:\Winnt\System32\Drivers\Etc\Hosts` file must be set up properly with the TCP/IP address and computer name of the ProHelp® Millennium host computer.

Refer to the documentation that came with your Windows 95 or Windows NT system for information on properly configuring TCP/IP.

3. ProHelp® Millennium, Release 2.6x

If you are installing this software for use with ProHelp® Millennium, Release 2.60, 2.61, or 2.62, please ensure that you have received the proper version of IQ software. Contact the Mattec Customer Service Department for additional information.

4. Installation Instructions

This section describes the steps necessary to install the IQ for Windows software on a Windows 95 or Windows NT computer.

- Install the IQ for Windows software onto the Windows 95 or Windows NT computer by executing `D:\disk1\Setup.exe`, where `D:` is the name of the CD. If you are installing from floppy diskettes, execute `A:\setup.exe` for the first floppy diskette. Accept the defaults for the installation. Note the directory into which the files are copied (e.g., `C:\IQWIN`). Allow the install to modify the `Autoexec.bat` file.
- Create a directory named `C:\PHM` for the ProHelp® Millennium files. Copy the ProHelp® Millennium files from the `PHM` directory on the CD (or on the last floppy diskette) into this directory.
- FTP `ddmaster.dat` and `iqconfig.dat` in binary form from the ProHelp® Millennium host computer into the directory created for the ProHelp® Millennium software (e.g., `C:\PHM`). On the ProHelp® Millennium host these files are found in the `/usr/prohelp/iqbin` directory.

To do this, open a DOS window and enter the following:

```
C:
CD  \PHM
ftp ip address of host
bin
cd  /usr/prohelp/iqbin
get  ddmaster.dat
get  iqconfig.dat
bye
```

For help using ftp, contact the Mattec Customer Service Department.

- Edit the file `C:\PHM\Prohelp.ini`. Set the `BOOT NODE` to the name of the ProHelp® Millennium host computer. When finished, the file might look similar to the following:

```
[MILLENNIUM]
BOOT NODE=1234mat1
PROHELP NAME=0
ISAM SLAB=300
```

- If you are using Windows 95, edit the file `C:\windows\Services`. If you are using Windows NT, edit the file `C:\Winnt\Devices\Etc\Services`. Add the following entry in the file:

```
mat          7010/tcp          # ProHelp Millennium
```

Place this entry so that the 7010 is in numerical order within the file.

- Open a DOS terminal and enter the following:

```
C:
CD  \PHM
MATINST C:\IQWIN
```

Resolve any errors immediately.

- Reboot the computer.
- After the computer reboots, login and run IQ for Windows. When prompted, enter the serial number and activation key printed on the CD (or printed on the first installation diskette). Enter these numbers exactly as shown.